

# Spin.ai

## LiveAction on SpinOne Ransomware, Backup and Insurance

### Overview

Founded in 2006, LiveAction has risen to the top of the network monitoring industry becoming the must have network performance monitoring tool for the Fortune 500. By creating an intuitive network visualization interface with monitoring of every switch, router and endpoint in the network infrastructure, LiveAction's technology known as LiveNX helps network administrators monitor their IT infrastructure and Software Defined WAN deployments. LiveNX is the top recommended product by Cisco and the visionary leader in Gartner's Network Performance Monitoring and Diagnostics Magic Quadrant.

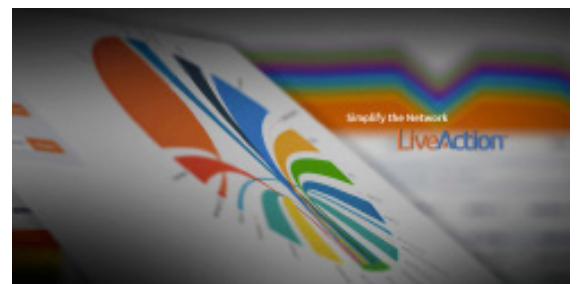
*"It's fast to install and easy to use. SpinOne gives me confidence in our Office 365 deployment"*

**Ted Do, IT Manager, LiveAction, Inc.**

### The Challenge

With a rapidly growing global organization, LiveAction recognized potential problems with its data in the cloud. As a heavy user of Microsoft's Office 365, the organization had documents in Sharepoint, OneDrive, across hundreds of user accounts spread around the globe.

The IT team along with the SecOps team determined it was time to move to an automated platform that would regularly backup all files, provide for easy to recover, version-controlled data and provide 24x7 ransomware protection. Also, in the event of a breach, the team wanted an insurance policy to help get the organization back on its feet.



## The SpinOne Solution



After reviewing various products and before the trial was over, the LiveAction IT team concluded SpinOne was the best of breed. The deployment was easy and worked seamlessly to backup years of data. The test restores were self-explanatory to execute and 100% accurate and the simulated ransomware test immediately identified and stopped an attack.

## Key Features

- Complete backup of user mailboxes (O365 Licensed and Unlicensed)
- 24x7 Ransomware monitoring
- \$100,000 Cyber Liability Insurance
- Immediate Risk Alerting via Slack
- User Behavior Analysis and Risk Auditing for Compliance

## Results

The SpinOne solution transformed SaaS operations, allowing LiveAction to move completely away from manual, on-premise based storage into an automated multi-cloud backup solution. The SecOps team streamlined and simplified operations and the IT team has freed up considerable resources to focus on strategic business operations instead of back-office administration. In addition, LiveAction utilizes SpinOne Cyber Liability Insurance which provides the company an additional \$100,000 in coverage if a cyber-attacks happens.

# Spin.ai

Spin Technology, Inc.

2100 Geng Road Suite 210  
Palo Alto, CA 94303

[www.spin.ai](http://www.spin.ai)  
[info@spin.ai](mailto:info@spin.ai)