Overview

Ryerson University is a public research university located in Toronto, Canada. With nearly 40,000 students and 10,000 faculty & staff, Ryerson boasts over 100 undergraduate and graduate programs across a wide spectrum of academic fields. Since its founding in 1847, the university has developed national recognition through being home to Canada’s largest undergraduate business school and Canada’s third largest undergraduate engineering school.

The Challenge

Since 2012, Ryerson University exclusively uses Google’s G Suite for all official email communication and cloud-based collaboration. As a large-scale university with a significant base of employees and a diverse set of needs in the G Suite, Ryerson faced a significant challenge. The university needed a security service that could thoroughly evaluate third-party applications and provide actionable insight on which applications the university can safely whitelist for users. With this, Ryerson could ensure that users would maximize the functionality of the G Suite without the risk of compromising sensitive information.
“We needed a security solution to ensure that our university’s user base could maximize functionality of the G Suite without compromising the institution’s sensitive information. We needed a service to screen third-party applications and let us know which ones were safe.”

Ryerson’s Needs

• Security of third-party applications
• Simple User Interface for non-security professionals

The Solution

To solve the problem, Ryerson’s security information specialist researched online and studied numerous reviews from existing cloud security IT professionals. After finding Spin and reaching out to them, Ryerson received a live demonstration of the product and confidently chose to purchase SpinBackup. SpinBackup’s simple user interface made managing third-party applications intuitive for Ryerson’s non-security IT professional. With a numerical ranking system and a clear breakdown of the evaluation criteria, Spin offered a reliable solution that has since helped Ryerson protect thousands of G Suite users from potentially harmful third-party applications.

“Spin was the most popular option by far based on reviews by IT security professionals, for good reason. As a non-security IT professional, I found its rating system for third-party applications very easy to utilize and make decisions with.”

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